



Cancellation or Reschedule Policy

At Lake Country Plastic and Hand Surgery, your appointments are very important to us, and we understand that sometimes appointments need to be rescheduled or cancelled. Because most of our services require preparation time, we have Cancellation Policies in place. To provide you and others with excellent service and access to appointments we kindly ask the following:

Cancellation Policy & Fees

- We respectfully request at least 48 business hours' notice to cancel or reschedule your appointment
- Less than 48 business hours cancellation or reschedule notice will result in a fee of \$50
- Less than 24 business hours' notice or No-Show appointment will result in a charge of 100% of the reserved treatment amount. This will include a loss of the reserved package treatment, if applicable.

This cancellation policy allows us time to inform our standby patients of any availability.

Arrival Time

Please arrive for your appointment 5 minutes before your scheduled time. This allows for extra time to attend to your administrative needs. Arriving early will not guarantee your service will start before your scheduled appointment time.

Late Arrivals

We understand that sometimes things happen outside of your control to make you late for your appointment. We will do everything we can to accommodate you, but unfortunately, it will limit the time allocated for your treatment. If we must reschedule your appointment, you will be responsible for paying 50% of the value of that days reserved service(s). Please let us know as soon as possible if you are running late so we can best accommodate everyone.

Thank you for supporting our aesthetician cancellation policy.

I have read and understand the cancellation policy above and agree to abide by the above policy.

Printed Name

Signature

Date