



Cancellation Policy

It is our understanding that interruptions to our schedules occur every day. We appreciate that everyone is subject to issues of family, health, weather, and emergencies of multiple proportions. However, our time is scheduled in order to focus upon your oral health concerns.

Our team makes every effort to make your time at our office pleasant and productive. We take pride in the fact our appointments are most efficient and that you are not subject to lengthy waits in our reception area. We wish to make appointments that will accommodate multiple family members at one visit and provide services that will allow for your best comfort.

All appointments, when made, have a specific date, time of day, and length of stay in order to allow you to gauge your valuable time. We will attempt to remind you of the reserved time that you made.

- 1. If you are not able to meet your reserved time, we require notification at least 48 business hours prior to the appointment.**
- 2. If a family is scheduled together and appointments are not cancelled within a timely manner, that family will not be able to be scheduled together again.**
- 3. If we do not receive a 48-hour notice, a \$100 cancellation fee will be added to your account and is not covered by any insurance plans (this fee will be \$200 for larger procedures).**
- 4. If you do not notify us in a timely manner, you may not be able to reschedule the reserved time and may be dismissed from our office.**

By signing, you acknowledge your understanding of our cancellation policy. This notice is subject to change. Please visit our website, www.wolteradc.com, for up to date policies. We thank you for your cooperation and look forward to providing your dental care.