



479 Jumpers Hole Road  
Suite 304  
Severna Park, MD 21146

621 Ridgley Avenue  
Suite 401  
Annapolis, MD 21401

## CANCELLATION AND MISSED APPOINTMENT POLICY

Should you need to cancel or reschedule your appointment at Severn River MediSpa & Laser Surgery, please do so no later than **2 business days** prior to your appointment. This gives us time to schedule those that are waiting for appointments. Failure to do so will result in a non-refundable fee, as outlined below.

- Clients will **lose the deposit that was made**, not to exceed \$200, when scheduling the appointment, and upon rescheduling their appointment to an alternative date, the client will be required to make a new deposit.
- Clients coming in through Groupon will be assessed a **\$50 fee**.

By signing below, I agree and understand the terms as outlined above. I understand that fee associated with the policy above is non-refundable and is not applied towards any treatment cost. I understand that upon rescheduling a new deposit will need to be made.

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Patient Name (Printed)

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Patient Signature  
(Parent, Guardian or Legal Guarantor if applicable)

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Date